

# **WorldPay Conversion – IVTRS Counties**

## **Steps for Conversion**

- 1. **County** will provide three (3) Company Bank IDs, 9581916017, 1581916017, 9803595965, to bank and confirm established for both credits and debits.
- 2. **Texas.gov** will initiate a \$0.31 'end-to-end transaction' confirming accurate banking information at new processor, and will provide the form for counties to sign and return.
- 3. **County** will print, sign, and return end-to-end confirmation via fax to 512.651.9337 or email to rstorm@egov.com.
- 4. End-to-end transaction is repeated until successful.

### **Conversion Schedule**

- Target end date is August 31, 2012
- 6/17/2012 Initiate end-to-end transaction for all 181 counties
- 6/19/2012 through 6/29/2012 Return end-to-end Confirmation form via fax to 512.651.9337 or email to <a href="mailto:rstorm@egov.com">rstorm@egov.com</a>
- 7/07/2012 Convert Anderson County through Guadalupe County to WorldPay in Production
- 7/14/2012 Convert Hamilton County through Potter County to WorldPay in Production
- 7/21/2012 Convert Rains County through Zavala County to WorldPay in Production
- 8/01/2012 through 8/31/2012 all 181 counties processing through WorldPay

Please contact Pamela Kopfer at 512.651.9413, or email to <a href="mailto:pkopfer@egov.com">pkopfer@egov.com</a>, to adjust your conversion schedule.

### **WorldPay Deposit Example**

Below is an example of a WorldPay deposit. The \$0.31 deposit will appear similarly on your bank statement.

ECHO V/	PREAUTHORIZED ACH CREDIT ECHO V/MC TRANS 120416 5126520258	\$9,856.00
AMERICAN EXPRESS SE	PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120416 0000000246	\$1,468.50
AMERICAN EXPRESS SE	PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120416 0000000246	\$1,237.50
ECHQ V/	PREAUTHORIZED ACH CREDIT ECHO V/MC TRANS 120417 5126520258	\$12,773.00
WorldPay BN	PREAUTHORIZED ACH CREDIT WorldPay BNKCRD DEP 120417 L0415 802022467	\$12,760.25
WorldPay BN	PREAUTHORIZED ACH CREDIT WorldPay BNKCRD DEP 120417 L0414 802022467	\$9,002.50
AMERICAN EXPRESS SE	PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120417 0000000246	\$1,931.75
AMERICAN EXPRESS SETTLEMENT 120418 00000000246	PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120418 0000000246	\$1,398.25
WorldPay BNKCRD DEP 120418 L0416 802022467	PREAUTHORIZED ACH CREDIT WorldPay BNKCRD DEP 120418 L0416 802022467	\$17,742.75
	AMERICAN EXPRESS SE  AMERICAN EXPRESS SE  ECHO V/  WorldPay BN  WorldPay BN  AMERICAN EXPRESS SE  AMERICAN EXPRESS SETTLEMENT 120418 0000000246  WorldPay BNKCRD DEP	ECHO V/MC TRANS 120416 5126520258  AMERICAN EXPRESS SE  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120416 0000000246  AMERICAN EXPRESS SE  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120416 0000000246  ECHO V/  PREAUTHORIZED ACH CREDIT ECHO V/MC TRANS 120417 5126520258  WorldPay BN  PREAUTHORIZED ACH CREDIT WorldPay BNKCRD DEP 120417 L0415 802022467  WorldPay BN  PREAUTHORIZED ACH CREDIT WorldPay BNKCRD DEP 120417 L0414 802022467  AMERICAN EXPRESS SE  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120418 0000000246  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120418 0000000246  WorldPay BNKCRD DEP  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120418 0000000246  WorldPay BNKCRD DEP  PREAUTHORIZED ACH CREDIT AMERICAN EXPRESS SETTLEMENT 120418 0000000246



### **WorldPay Conversion PCI Compliance Ramifications**

ECHO Chargebacks contain full card numbers that are sent directly to the county. Below is an example of an ECHO chargeback notification.

# NOTIFICATION OF CHARGEBACK Merchant No.: 5126520072 ARN Number: 1512183-2104-33469495496-3 Case No. 200079972138 Chargeback Amount: 735.00 Chargeback Date: 05/03/2012 Original Transaction Date: 04/12/2012 Card Number: 54654444-4-6323

WorldPay chargebacks do not contain full card numbers. Below is an example of a WorldPay chargeback.

 Cardholder Account Nbr:
 123456\*\*\*\*\*\*7890
 Terminal ID: LK123456

 Reference Number:
 123456789
 Merchant ID: 541122334455867

 Transaction Date:
 1/2/2006
 Batch Nbr: 987

 Transaction Amount:
 \$100.00
 Batch Amount: \$345.67

 Chargeback Amount:
 \$123.45
 Sequence Nbr: 5678

 Invoice Number:
 55555
 POS Entry Mode: 90

### **Chargeback Processing Changes**

- Texas.gov will be assessed all chargebacks for IVTRS counties
- Counties will be invoiced separately for chargebacks
- Refund processing will not change

### **Lessons Learned During Pilot**

- Net Revenue Detail Report format does not change
- Net Revenue Detail Report cut-off time changes by one hour on conversion day
- Texas.gov currently needs to assist with refunds through previous processor